CASE .01.

Surabhi was incredibly proud of her dad. He attended all important events at Surabhi's school and colleges because he was a senior official in the state. On these occasions, she once felt like a celebrity. In front of her pals, she braggingly mentioned her father. It wasn't without cause however, as her father frequently shared personal anecdotes with her about the need of honesty and integrity in leadership. Surabhi excelled in her academic pursuits. She had a lot of allies and some adversaries. Saunak was one of Surabhi's rivals who had jealousy for her and was always looking for a way to harm Surabhi with her scathing insults. On the college campus, Surabhi typically avoided running into Saunak.

In Surabhi's senior year of college, her father was arrested on accusations of corruption and given a prison term just before her final exams. Surabhi experienced significant psychological effects from this, which garnered widespread attention in the state.

She didn't want to take her tests since she felt embarrassed to be a college student. Her mother and friends, however, convinced her to take the tests because they were essential to her future. As soon as Surabhi started college, Saunak bumped into her and started making rude comments about how Surabhi's father was imprisoned despite being an honest guy and how Surabhi had persisted in her studies despite a significant family issue.

Saunak sarcastically questioned Surabhi as to whether her father had entered prison to give a speech on morality and ethics.

Saunak was struck there by one of Surabhi's close pals.

Saunak's remarks had upset Surabhi, and she was unable to suppress her tears as she hurried out of the campus. She skipped giving her exam that day. The following day, she killed herself at home.

The three people in the case above who have all shown varying degrees of low emotional intelligence are Surabhi, Saunak, and Surabhi's friend who slapped Saunak.

**QUESTION**: Examine what each of them might have done differently if they had all high emotional quotients.?